



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

DQS Holding GmbH has issued an IQNet recognized certificate that the organization

Dedalus HealthCare GmbH

Konrad-Zuse-Platz 1 - 3
53227 Bonn
Germany

with the organizational units/sites as listed in the annex

has implemented and maintains a
Service Management System.

for the following scope:
Advanced Managed Services DACH

which fulfills the requirements of the following standard:

ISO / IEC 20000-1 : 2018

Issued on: 2019-07-29
Expires on: 2022-06-25

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document.

Registration number: DE-510350 SMS18

Alex Stoichitoiu
President of IQNet

Michael Drechsel
Managing Director of
DQS Holding GmbH



IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com





Annex to IQNet Certificate Number: 510350 SMS18

Dedalus HealthCare GmbH

Konrad-Zuse-Platz 1 - 3
53227 Bonn
Germany

Location

510573
Dedalus HealthCare GmbH
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54294 Trier
Germany